



RADFORD COLLEGE

COVID-19 FAQs for Secondary School

What is happening with Secondary School Parent, Student, Teacher Conversations?

We are conscious of the many demands being placed on our staff and families during this unusual period and have given some consideration to the best timing for our Parent, Student, Teacher Conversations. In the circumstances, they have been cancelled, and teachers will instead be proactive in contacting families about any concerns regarding learning in the on-line environment.

What is happening with our assessment now that we are not on campus?

All subjects will still have assessment. If these tasks need to change your teacher enter the details on SEQTA as per usual to let you know. They have your best interests at heart, so will only make changes that are necessary due to the circumstances.

How do I know what the new due dates are or if my assessment has changed?

The due dates will be adjusted on SEQTA and your teacher will communicate to you with adequate time if this happens. Any changes are to help you to show what you know.

What do I do if I can't finish the task by the/on the due date?

We understand that your personal circumstances may mean you can't complete an assessment task as per the unit outline. If this is the case, you should let your teacher and Head of Year know and apply for an extension in the usual manner.

I need help and would normally go to Homework Hub or have support from Student services, what do I do?

Student support is still available, contact them [here](#), or if it is about a specific subject email your teacher.

What happens if I am sick and can't do the work/attend class?

If it is only for a day or two, you can catch up and demonstrate this to your teacher. If, however you are unwell for a longer period, you should get a medical certificate and send it to the attendance officer and your teachers, so they are aware.

I'm feeling anxious and concerned.

The counselling team are still available, please make an appointment through this [link](#)

What is going to happen with my results this semester?

Your results from each subject will still generate a semester score. It is business as usual.

Will I have to repeat a year?

You will **not** need to repeat a year. Your teachers have worked incredibly hard this week to translate their teaching to the online environment and your learning should continue as planned.

How do I submit work?

Your teacher will set up protocols for your task for example you may be asked to upload to SEQTA or in onenote or to turnitin. If you are not sure you should check your task sheet and ask your teacher if it isn't clear. You will have access to instructional videos as needed.

What happens if I have technical difficulties getting online and accessing the resources?

Let your teachers know. We already have a policy for access and can make arrangements to help you. If it is during an assessment, you would need to have evidence but for the most part we'll be avoiding a circumstance where you would need to be online for a prolonged period at a particular time.

How do we know some students are not colluding in person or online, or that other resources are not being accessed?

We will manage lapses in academic integrity as we always have. TurnItIn will be used and teachers will be alert to differences in the quality of classwork and assessment. If a difference is detected you may be asked to discuss the work with your teacher or the Head of Department to make sure that you do have the knowledge and understanding demonstrated.

What about all the regular events that aren't my subject classes?

Tutor group will now also be on Wednesday p2 (instead of assembly/giving group), Assembly will be in the regular year group meeting time on Monday. Mrs Melloy and the Heads of Year will be working towards providing other community check-ins and events. We want you to still be connected with Radford.